



October 27, 2017

## **TSS, Inc. Recognized Dell EMC Global Deployment and Field Services as Best Partner in a Crisis**

ROUND ROCK, Texas, Oct. 27, 2017 (GLOBE NEWSWIRE) -- TSS, Inc. (Other OTC:TSSI), a systems integration and mission critical data center technology services company, is proud to announce it has been recognized by Dell EMC as the Best Partner in a Crisis for 2017.

The company was recognized for its innovative and rapid response architecting a remediation plan and mobilizing a significant number of resource in record time to remedy a suspected quality issue within two data centers of one of the world's largest financial institutions, a new large acquisition account for Dell EMC in the first half of the year.

The company's agile and expert operations team was able to quickly ascertain scope, size and resources required for an expeditious and thorough remediation effort, working hand in hand with the its Dell counterparts.

In presenting the award, Dell commented *"TSS arrived on-site with a small army of technicians. They accurately assessed the situation determining the action in which they would take,"* TSS had originally put an aggressive execution plan in place including weekend and multiple work shifts, ultimately and successfully completed the work in a quarter of the time.

*"The customer went from furious to impressed with the 'Speed and Efficiency of Dell and TSS'. When a crisis hit, we know TSS will get in the trenches and figure out how to take care of the customer,"* Dell stated.

*"We are honored to be recognized by Dell EMC for the service we provided in a time of crisis,"* Anthony Angelini, Chief Executive Officer of TSS, stated. *"While our team works diligently every day to provide Dell EMC and its customers the utmost in service, crisis or not, there are times when extraordinary measures are needed in response to issues in the field. We have the skilled team and the trust of Dell that when there is an issue of crisis proportion, we are their first phone call,"* Mr. Angelini continued.

The services and solutions delivered by TSS serve some of the most compute and data intensive customer operations in the OEM, Large Enterprise, Federal and High-Performance Compute space requiring unparalleled industry experience and excellence in execution from the RAM on the server to the Room in which it resides.

### **About TSS, Inc.**

TSS provides a comprehensive suite of services for the planning, design, deployment, maintenance, refresh and take-back of end-user and enterprise systems, including the mission-critical facilities they are housed in. TSS provides a single-source solution for enabling technologies in data centers, operations centers, network facilities, server rooms, security operations centers, communications facilities and the infrastructure systems that are critical to their function. TSS's services consist of technology consulting, design and engineering, project management, systems integration, systems installation and facilities management. For more information, visit [www.totalsitesolutions.com](http://www.totalsitesolutions.com) or call 888-321-4877.

### **Forward Looking Statements**

This press release may contain "forward-looking statements" -- that is, statements related to future -- not past -- events, plans, and prospects. In this context, forward-looking statements may address matters such as our expected future business and financial performance, and often contain words such as "guidance," "prospects," "expects," "anticipates," "intends," "plans," "believes," "seeks," "should," or "will." Forward-looking statements by their nature address matters that are, to different degrees, uncertain. Particular uncertainties that could adversely or positively affect the Company's future results include: our independent registered public accounting firm's reports on our 2015 and 2016 financial statements contain an explanatory paragraph that expresses substantial doubt about our ability to continue as a going concern; we may not have sufficient resources to fund our business and may need to issue debt or equity to obtain additional funding; our reliance on a significant portion of our revenues from a limited number of customers; risks relating to operating in a highly competitive industry; risks relating to the failure to maintain effective internal control over financial reporting; risks relating to rapid technological, structural, and competitive changes affecting the industries we serve; risks involved in properly managing complex projects; risks relating to the possible cancellation of customer contracts on short notice; risks relating our ability to

continue to implement our strategy, including having sufficient financial resources to carry out that strategy; risks relating to our ability to meet all of the terms and conditions of our debt obligations; uncertainty related to current economic conditions and the related impact on demand for our services; and other risks and uncertainties disclosed in our filings with the Securities and Exchange Commission, including the Annual Report on Form 10-K for the fiscal year ended December 31, 2016. These uncertainties may cause our actual future results to be materially different than those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.

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